How your IT systems perform affects almost every facet of your organization. Consumers expect immediate responses when completing online transactions or searching for information. Employees need to run reports in real-time to keep up with job expectations. Your supply chain needs on-demand access to the information housed in your infrastructure.

Enterprises whose systems can scale up and respond quickly to meet stakeholders expectations and other market pressures have a competitive advantage. Fast, dependable systems that provide usable data to people, when and where they need it, lead to increased revenue through better customer retention, higher employee productivity, and more informed decision-making.

**SMALL CHANGES FOR BIG RESULTS**

Pythian’s performance consultants will quickly diagnose the source of your performance issue, no matter where it is—from storage and network problems to application code. We will collect information from your key stakeholders, measure your environment, and create a cost-effective performance solution specific to your enterprise. Solutions can include short-term fixes to help you resolve the most critical issues quickly or suggestions for long-term improvements to increase your system’s performance, reliability, and scalability for years to come.

**HIGHLIGHTS**

- Reduce costs through efficient use of expensive resources
- Increase response times for better customer experience and retention
- Accommodate growth with enhanced capacity planning
- Budget more accurately through careful planning
- Support business goals with a robust and reliable infrastructure
IN-DEPTH ASSESSMENT FOR END-TO-END PERFORMANCE
Pythian’s performance optimization is a one-week, on-site performance evaluation that includes any or all of the following: an in-depth assessment of your technical environment and business objectives, a comprehensive system health check, including databases, servers, and applications, and a detailed, custom report with clear, actionable steps for short- and long-term performance solutions.

PERFORMANCE TUNING
Our data experts will fine tune your performance with continuous monitoring to identify and resolve issues quickly, improve response times, and ensure system robustness. We also proactively assess your infrastructure for better capacity planning. You’ll be primed to plan your budget, manage service levels, and mitigate the risks you may face as your enterprise grows.

CONFIGURATION MANAGEMENT
Pythian’s performance team will assess your environment and build a process to monitor all changes to your systems, including application data, software configuration, and operating systems. Once the system is established, we’ll evaluate how modifications may affect overall performance and suggest improvements. You’ll have a more stable, consistent, highly available, and protected environment.

CAPACITY PLANNING
Our capacity planning services will help you predict when your system will be at risk—allowing you to easily add resources as demand increases and business projects evolve. We will proactively assess all areas of your infrastructure and, using proven methodologies, develop detailed capacity plans tailored to your organization’s needs.

Thanks to Pythian’s recommendations and support, Grasshopper was able to reduce reporting speed from 40 minutes down to 9 seconds—exceeding Grasshopper’s performance expectations and costing only 10% of what was initially proposed.

ABOUT PYTHIAN
Pythian is a global leader in data consulting and managed services. Since 1997, we have specialized in planning, deploying, and managing business-critical data systems for large and mid-market enterprises. Learn more about Pythian and its elite teams of data experts at www.pythian.com.

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