



ADMINISCOPE™

CONTROL ACCESS. MONITOR ACTIVITY. ENHANCE SECURITY.

HIGHLIGHTS

- Provides safe, secure access for Pythian professionals to remotely access your systems
- Protects your highly sensitive business applications and critical infrastructure from data theft and malware
- Reduces the risk of security incidents and downtime across your business platforms
- Integrates white room-grade protection for better accountability and compliance
- Lets you audit remote sessions to help you detect database problems before they impact your business

Adminiscope is a software solution that provides secure access to client systems. It's a key part of Pythian's advanced security framework that ensures we provide the industry's best standard of client care for complete peace of mind.

Adminiscope provides privileged access management, and enables Pythian remote professionals to bypass the Internet and its associated risks through our proprietary white room-grade technology. It then provides our clients a real-time view into their own databases so they can monitor and record all activity performed by Pythian remote SREs and DBAs.

PYTHIAN'S ADVANCED SECURITY FRAMEWORK

Adminiscope is part of Pythian's security framework, which includes the policies, methods, and tools to ensure your systems and data are always protected. This framework includes a comprehensive employee background check, rigorous employee security policies, and mandatory training on HIPPA/HITECH, PCI DSS and the Privacy Act. Adminiscope can be included in client compliance and regulatory frameworks as required. It is designed to operate with security in mind, offering full audit logging, two factor authentication and strict data controls as its core features. Adminiscope is audited twice a year with a third party AT101 security audit report that is available upon request.

AUDIT AND REGULATORY REQUIREMENTS COMPLIANCE

Adminiscope lets you monitor and record privileged sessions and audit activities performed on your systems without impacting performance. The recording option is available with either Adminiscope Standard or Enterprise editions. Recordings are time-stamped, allowing you to see what work was performed and when, down to the keystroke. You can search for a specific event that caused a disruption, fix the errors, and quickly resume operations.

MONITORED ACTIVITIES AND COLLABORATION

Monitor activity in real time and observe what DBAs, SREs, or anyone else who logs in through Adminiscope are doing. With Adminiscope Enterprise edition, you can pause and resume sessions and send messages to others working on the system, or lock sessions or block users completely if suspicious activity is uncovered.

ENHANCED SECURITY AND MULTI-FACTOR AUTHENTICATION

Control access to your entire infrastructure—databases, servers, mainframes, and network devices. Because every system user must log in using their personal identification number (PIN) and RSA SecurID token, every activity is tied to a specific Adminiscope user, even in environments with shared system passwords. Computers used to access your databases are not on the internet, which further mitigates the risk of viruses, malware and malicious third parties.

ADMINISCOPE FEATURES

You can choose from three versions of Adminiscope, depending on your needs. The Live edition comes with every Pythian engagement to ensure Pythian professionals always engage with your systems in a secure way. Standard and Enterprise editions are available to address the needs of larger organizations that can benefit from increased control, or that are in heavily regulated industries, where greater control and auditing capabilities are essential.

SEAMLESS CONNECTIVITY AND FLEXIBLE CONFIGURATION

Adminiscope provides secure connections to Pythian's data centers in Canada, Australia, and the United Kingdom. This guarantees reliability and flexibility for companies that require their data centers remain within a particular geographic location.

Feature	Live	Standard	Enterprise
Session Monitoring (Live View)	✓	✓	✓
Multifactor Authentication	✓	✓	✓
Session Record/Replay		✓ (1 Month of data)	✓ (*7 Years of data)
Session Pause			✓
In Session Messaging			✓
Session Block			✓

NOT YOUR ORDINARY OUTSOURCING PARTNER

TECHNOLOGY-ENABLED EXPERTS

Elite technical teams to help you use technology for competitive advantage. Transform for velocity, automate for efficiency, and maintain operational excellence for security, reliability, and performance.

AGILE, GLOBAL TEAMS

Flexible, month-to-month contracts so you are not locked in long-term. Increase, reduce, or cancel your contract with only 30 days' notice.

FLEXIBLE CONTRACTS

Pythian offers flexible, month-to-month contracts so you are not locked in long-term. You can easily increase, reduce, or cancel your contract with only 30 days' notice and experience the Pythian difference risk-free.

ABOUT PYTHIAN

Pythian is a global IT services company that specializes in designing, implementing, and managing systems that directly contribute to revenue and business success. We help companies adopt disruptive technologies to advance innovation and increase agility. Our highly skilled technical teams work as an integrated extension of our clients' organizations to deliver continuous transformation and uninterrupted operational excellence using our expertise in cloud, DevOps, big data infrastructure, advanced analytics, infrastructure management, and databases.

OFFICES

Ottawa, Canada New York City, USA San Francisco, USA London, England Sydney, Australia Hyderabad, India

* Seven years of recorded data are available for replay during the term of the contract between Pythian and our clients. Once your contract term ends, all data is removed.